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# COBBS FARM CO

THE BEST OF LOCAL & BEYOND

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## Weekend Shop Floor Assistant

### Cobbs Farm Co

#### The Group

We aim to inspire, provide and produce the best of local and beyond. We are passionate about our food, coffee and great customer service. Established in 2007, the Group now operates 7 farm shops with a combined turnover of nearly £8m. Our shops offer easy access to; fresh local produce and the best staple and culinary delights. Our flagship stores have a restaurant / café and Cobbs Farm Shop has its own production kitchen, which provides freshly made produce for the rest of our sites. The Group continues to grow both at its established shops and with new shop openings, centred in South East England within the next few years.

#### The Job

To help with the smooth running of the busiest days of our week. You will be a key part of ensuring customers are served efficiently, promptly and with a smile.

#### Key responsibilities:

- Till operating and cash handling
- Stock replenishment
- Reporting to management any issues/ complaints
- General day to day cleaning
- Excellent customer service

#### What sort of hours will I work?

The role of weekend shop floor assistant is up to 8 hours per day, either Saturday or Sunday. We will sometimes have to increase these hours or days during busier times like Christmas, Easter and bank holiday weekends. We would also like some extra commitment during non-term time months/ weeks. Rotas will be given with a minimum of 2 weeks' notice.

#### What skills do I need?

- Excellent customer service skills
- Basic computer skills would be helpful

#### What we offer:

- Outstanding development opportunities
- A generous discretionary quarterly bonus scheme (subject to certain targets being met in the business)
- Holiday pay
- Discount on all your shop purchases of 10% and food in the café of 50% (even when you're not working!)
- Dedicated and accredited training and development platform to encourage career growth through the company
- Company uniform- aprons and name badges
- And most importantly, you'll be joining Cobbs Farm Co, we have fun and look after each other