
COBBS FARM CO

THE BEST OF LOCAL & BEYOND

Weekend Café Assistant

Cobbs Farm Co Ltd

The Group

We aim to inspire, provide and produce the best of local and beyond. We are passionate about our food, coffee and great customer service. Established in 2007, the group now operates 7 farm shops with a combined turnover of nearly £8m. Our shops offer easy access to; fresh local produce and the best staple and culinary delights. Our flagship stores have a restaurant / café and Cobbs Farm Shop has its own production kitchen, which provides freshly made produce for the rest of our sites. The group continues to grow both at its established shops and with new shop openings, centred in South East England within the next few years.

The Job

To help with the running of the cafe at Cobbs. You will be a key part of ensuring customers are served efficiently, promptly and with a smile.

- To offer excellent, efficient customer service that is friendly and welcoming
- To keep the café and servery to the required standards of cleanliness
- To take orders, serve them to the customers and clear away
- Operate the till and cash handling

What sort of hours will I work?

The role of weekend café assistant is one day of the weekend up to 8 hours per day. We will sometimes have to increase these hours or days during busier times like Christmas, Easter and bank holiday weekends with extra commitment during non-term time months / weeks. Rotas will be given with a minimum of 2 weeks' notice.

What skills do I need?

- Excellent communication both verbal and written
- Ability to work as part of a small team
- Confidence in dealing with members of the public face to face and by telephone
- Desire to 'go the extra mile' in serving the customer
- Fast thinking and the ability to react to changes in customer volume during the day
- Excellent organisational skills and ability to prioritise tasks
- Approachable and friendly manner

What we offer:

- Outstanding development opportunities
- A generous discretionary quarterly bonus scheme (subject to certain targets being met in the business)
- 5.6 weeks holiday a year
- Pension scheme
- Discount on your shop purchases of 10% and food in the café of 50% (even when you're not working!)
- Dedicated and accredited training and development platform to encourage career growth through the company

COBBS FARM CO. LTD

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- Company uniform- aprons and name badges
- Most importantly, you'll be joining Cobbs Farm Co, we have fun and look after each other