
COBBS FARM CO

THE BEST OF LOCAL & BEYOND

Shop Floor Assistant- Part Time

Cobbs Farm Co

The Group

We aim to inspire, provide and produce the best of local and beyond. We are passionate about our food, coffee and great customer service. Established in 2007, the Group now operates 7 farm shops with a combined turnover of nearly £8m. Our shops offer easy access to; fresh local produce and the best staple and culinary delights. Our flagship stores have a restaurant / café and Cobbs Farm Shop has its own production kitchen, which provides freshly made produce for the rest of our sites. The Group continues to grow both at its established shops and with new shop openings, centred in South East England within the next few years.

The Job

An exciting opportunity to become part of our team here at Cobbs at Englefield. You will help us with the continuing success of our Farm Shop, by being involved with the day to day running of the shop floor.

A day at Cobbs is one of hard work, varied tasks and excellent customer care. You must be able to multitask, as we are a small team, so its all hands-on deck. Till operating, shelf stacking, cleaning, and problem solving; you must be able to cover it all, and still have a big smile for our all-important customers.

Key responsibilities:

- Till operating and cash handling
- Stock rotation and replenishment
- Fruit and Veg care- refilling stock and ensuring the quality is of the highest standards
- Reporting to management any issues/ complaints
- General day to day cleaning
- Excellent customer service

What sort of hours will I work?

The role of part time, shop floor assistant is - up to 20 hours per week. Sometimes we may have to increase these hours during busier times like Christmas, Easter and bank holiday weekends. Weekend work is essential for this role, however you will get *at least* one weekend off a month. Rotas will be given with a minimum of 2 weeks' notice.

What's the best bit about being a Shop Floor Assistant at Cobbs?

Your day is never dull. We ensure that all staff have a variety of jobs and roles, making every day different.

And the worst (if that's such a thing!?)

We run a small team at Cobbs, but can get extremely busy, so the pressure is on to ensure shelves always look fully stocked, but customers are getting the best service possible.

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What skills do I need?

- Excellent customer service skills and a passion for seasonal, locally sourced produce
- An understanding of produce and ingredients, which can then enable you to help customers with their shopping
- Computer literate

What qualifications/ experience do I need?

Useful, but not essential, qualifications/ experience includes:

- Health and safety and food hygiene certificates
- Previous experience in a retail/ customer facing role

Who would it suit?

This role would suit a person who is not shy of hard work and enjoys having variety in their day. It's also perfect for a passionate foodie, who cares, enjoys and knows how to get the most out of delicious ingredients.

What we offer:

- Outstanding development opportunities
- A generous discretionary quarterly bonus scheme (subject to certain targets being met in the business)
- 5.6 weeks holiday a year
- Pension scheme
- Discount on all your shop purchases of 10% and food in the café of 50% (even when you're not working!)
- Dedicated and accredited training and development platform to encourage career growth through the company
- Company uniform- aprons and name badges
- And most importantly, you'll be joining Cobbs Farm Co, we have fun and look after each other