

# COBBS FARM CO

THE BEST OF LOCAL & BEYOND

## Delicatessen Supervisor – Cobbs Farm Co

### The Group

We aim to inspire, provide and produce the best of local and beyond. We are passionate about our food, coffee and great customer service. Established in 2007, the Group now operates 7 farm shops with a combined turnover of nearly £8m. Our shops offer easy access to; fresh local produce and the best staple and culinary delights. Our flagship stores have a restaurant / café and Cobbs Farm Shop has its own production kitchen, which provides freshly made produce for the rest of our sites. The Group continues to grow both at its established shops and with new shop openings, centred in South East England within the next few years.

### The Job

An exciting opportunity to become part of our team and continue the success of our Cobbs deli counters.

Being Deli Supervisor means you will be responsible for running this busy counter on a daily basis, ensuring sales continue to grow, but also continuing the upkeep of the health and safety and hygiene standards. You must also ensure other staff members continue the work to the standards set by yourself and the company.

Having a passion for food and a solid foodie knowledge will be key when running a deli counter within Cobbs Farm Co.

#### Key responsibilities:

- Overall responsibility for daily running of Cobbs Deli, ensuring the counter is looked after in your absence
- Ordering and stock control
- Price and margin management
- Liaising with senior management when making key decisions on buying
- Keeping up with 'foodie' trends, and ensuring we are selling new products, but also the best products
- All aspects of health and safety and EHO
- Invoicing
- Key holding and cash handling

### What sort of hours will I work?

The role of deli supervisor is full time- up to 40 hours per week over 5 days. Shift patterns and hours will sometimes increase during busier times like Christmas, Easter and bank holiday weekends. You will be expected to work weekends, however we try to ensure you get *at least* one full weekend off every month. Rotas will be given with a minimum of 2 weeks' notice.

### What's the best bit about being the Deli Supervisor at Cobbs?

The best thing about running the deli is, once you have been given thorough training, you have lots of freedom to make the counter your own. We encourage creativity and independence within Cobbs Farm Co and want the supervisor to take charge of their own department. You will also get to work with some amazing suppliers and get the opportunity to taste delicious products from around the country. What's not to love about tasting new food every week.

### And the worst (if that's such a thing)

We run a small team but can get extremely busy, so the pressure is on to ensure you keep the deli as full and enticing for customers, as possible, for all of our lovely customers.

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## What skills do I need?

- Excellent customer service skills and a passion for seasonal, locally sourced produce
- An understanding of produce and ingredients; good cheese and charcuterie knowledge is preferred
- Computer literate
- Management and development skills- you will not always be on the deli, so being able to train others on what is needed throughout the whole shop, is essential

## What qualifications/ experience do I need?

Useful, but not essential, qualifications/ experience includes:

- Health and safety and food hygiene certificates
- Previous experience in a retail/ customer facing role

## Who would it suit?

If you're someone who enjoys food and in particular cheese and charcuterie, this is the role for you.

This role also suits the person who is not shy of hard work where there will be the occasional need for long days on your feet; but also for someone who can deal with pressure.

## What we offer:

- Outstanding development opportunities
- A generous discretionary quarterly bonus scheme (subject to certain targets being met in the business)
- 5.6 weeks holiday a year
- Pension scheme
- Discount on all your shop purchases of 10% and food in the café of 50% (even when you're not working!)
- Dedicated and accredited training and development platform to encourage career growth through the company
- Company uniform- aprons and name badges
- And most importantly, you'll be joining Cobbs Farm Co, we have fun and look after each other