

---

# COBBS FARM CO

THE BEST OF LOCAL & BEYOND

---

## Skilled Barista- Full Time

### Cobbs Farm Co Ltd

#### The Group

We aim to inspire, provide and produce the best of local and beyond. We are passionate about our food, coffee and great customer service. Established in 2007, the group now operates 7 farm shops with a combined turnover of nearly £8m. Our shops offer easy access to; fresh local produce and the best staple and culinary delights. Our flagship stores have a restaurant / café and Cobbs Farm Shop has its own production kitchen, which provides freshly made produce for the rest of our sites. The group continues to grow both at its established shops and with new shop openings, centred in South East England within the next few years.

#### The Job

We're looking for a skilled barista to join us at our café at Cobbs. You will be serving quality coffee to the best standards to our customers. You will be able to do free pour latte art and have worked within a café or similar environment before.

#### What's in a day?

A day at Cobbs is one of hard work, variety and excellent customer care. You must be able to multitask, as we are a small team, and it really is all hands-on deck. You will be expected to help out in other areas of the café when needed. You must be able to cover it all and still have a big smile for our important customers.

#### Key responsibilities:

- Excellent communication both verbal and written
- Ability to work as part of a small team
- Confidence in dealing with members of the public face to face and by telephone
- Desire to 'go the extra mile' in serving the customer
- Ability to work unsupervised when necessary
- Fast thinking and the ability to react to changes in customer volume during the day
- Excellent organisational skills and ability to prioritise tasks
- Approachable and friendly manner

#### What sort of hours will I work?

The role of café barista is full time; up to 42 hours per week over 5 days. We typically run 8 hour shifts at Cobbs but these shift patterns will sometimes have to increase during busier times like Christmas, Easter and bank holiday weekends. You will be expected to work one day of the weekend but you will have one full weekend off a month. This can change when holiday cover is needed. Rotas will be given with a minimum of 2 weeks' notice.

#### What's the best bit about being a Barista at Cobbs?

The best thing about being a Barista is that your day is never dull, you're working with great people and you will also be serving our Cobbs Farm Espresso on a La Marzocco Linea and Mythos grinder. Your day at Cobbs will be productive but always fun.

---

# COBBS FARM CO

THE BEST OF LOCAL & BEYOND

---

## What skills do I need?

- Excellent customer service skills
- Ability to work as part of a small team
- Desire to 'go the extra mile' in serving the customer with an approachable and friendly manner
- Fast thinking and the ability to react to changes in customer volume during the day
- Excellent organisational skills and ability to prioritise tasks
- To be able to free pour latte art
- Understanding of espresso extraction

## What qualifications / experience do I need?

Useful, but not essential, qualifications / experience includes:

- Barista trained and accredited
- Health and safety and food hygiene certificates
- Previous experience in a retail / customer facing role

## Who would it suit?

You're someone who hits the ground running at every shift, who enjoys the fast pace of the industry and can consistently produce top quality service under pressure. You will relish taking responsibility and ensuring all customers orders are done to the highest ability. You need to be approachable and a people person as you will work very closely with the department managers and must be able to deal with stressful situations calmly and in a professional manner.

## What we offer

- Outstanding development opportunities
- A generous discretionary quarterly bonus scheme (subject to certain targets being met in the business)
- 5.6 weeks holiday a year
- Pension scheme
- Discount on your shop purchases of 10% and food in the café of 50% (even when you're not working!)
- Dedicated and accredited training and development platform to encourage career growth through the company
- Company uniform- aprons and name badges
- Most importantly, you'll be joining Cobbs Farm Co, we have fun and look after each other